South Swink Water Authority (SSWA) Board of Directors General Policies

Persons who own property within the area served by the SSWA may apply for new water service. Multiple residences or businesses serviced by one meter are not allowed. The Board of Directors shall have the power to exercise its discretion to place all restrictions, conditions or requirements deemed advisable by it, upon the sale, conveyance or other transfer of any water tap, and shall further have the general power in its absolute discretion to determine any restrictions, conditions or requirements deemed advisable by it upon the installation of any service connection to be represented by a tap and/or whether or not such service connection shall be permitted at a geographic location other than that for which said tap was intended. Taps cannot be sold or transferred separate of property address or legal description. Taps are tied/attached to the address or legal description of the property. Subject to Board approval, the following provision allows taps to be transferred from the assigned address or legal description to which the tap is tied or attached to. If a tap owner wishes to re-locate their tap from its original location, to a new location within the SSWA service area, written Board approval is required, and the tap owner is required to own both properties. If granted, the tap owner is responsible for the cost of vacating the original tap, and the cost for a new meter assembly installation described below.

Application for new taps or re-location of existing taps must be completed on the SSWA application form. New customers who are approved tap installation by the Board of Directors have a 60-day time period to make purchase in full, and if not, the application is void. New customers are charged for excavation and materials for installation of new meter assemblies from Company's main line up to point of meter pit location, and a \$250.00 labor fee. An approved excavation Contractor of SSWA must be utilized for excavation. In addition, the customer must bear the cost of any work needed to repair roads, ditches, and any other damages caused by installation. Meter pits will be placed upon County ROW, near property line if possible. If placement is not possible within ROW, pit placement will be upon customer owned property near ROW line. Customers will provide access and a permanent right-of-way/easement to the premises to authorized personnel of SSWA for any purpose incidental to the supplying of water service, including but not limited to, the reading of the meter, maintenance of meter assembly, disconnection of service, and excavation.

Meter Assembly definition: Includes corporation stop installed on distribution line, service line, meter loop, meter, meter pit, pit lid, and pipe fittings.

SSWA assumes ownership of the meter assembly after installation, and shall be responsible for the repair and maintenance of meter assembly, including all equipment within pit. Customer responsibility begins at bottom outer edge of pit, and includes all piping and fittings thereafter.

SSWA's responsibility for older meter loops with horizontal tail pieces terminates at end of copper loop, regardless if within pit or outside of pit. Customer responsibility begins at the connection at end of copper loop, regardless if within pit or outside of pit.

In circumstances where a new tap applicant whose property or new tap location is not located near an existing distribution line, and extending the distribution line is necessary to service new meter, the applicant is responsible for all costs associated with extending the distribution line to the location of new meter assembly. Ownership and maintenance of the distribution line extension reverts to SSWA after line is installed. All distribution line extensions must be installed by an approved contractor of SSWA.

If maintenance of meter assemblies or distribution lines are needed, and excavation is required upon private property, SSWA is not liable for damages to fences, landscaping, trees, shrubs, grass or driveways. SSWA will maintain care in excavation, and restore site to the best of its ability.

Water service may be shut off to any Customer by SSWA without notice if such Customer shall tamper or in any way interfere with any meter assembly, locks, valves, or other appurtenances belonging to SSWA. The Customer shall be charged the disconnect fee, any excavation fee, or any expense caused to SSWA and for any damages or repairs to equipment owned by SSWA.

In instances where public health, safety, main breaks, power outages, or any other condition occurs that requires interruption of service, SSWA shall have the right to shut off flow of water in its mains without notice. SSWA assumes no liability for accidents, interruptions of service or damage caused directly or indirectly for any shut-down of water flow or their failure to notify consumers of such under these conditions.

Enforcement of Payments of Water Charges and Assessments. The Board of Directors is authorized and directed to refuse to deliver water to any customer who is delinquent in the payment of any monthly water charge, monthly facility fee, penalty, or any assessment levied after fifteen (15) days notice of such delinquency by first-class mail, properly addressed to the post office address of such customer. Delinquent accounts are attached/tied to the property address or legal description. In addition, the Board is authorized to bring suit in a court of competent jurisdiction to recover the amount due and costs of suit. The Board may also recover all reasonable attorney fees and costs incurred for collection of the same. If termination of service is required for delinquency, and Customer's meter is within a locked fence, and Customer refuses access to meter, SSWA reserves the right to excavate and disconnect service outside Customer's property boundary. Water service will not be restored until Customer has paid all delinquent water bills, cost of labor and excavation to disconnect and reconnect,

and the disconnection fee, as well as any other charges reasonably levied by SSWA.

SS.WA Board policy prohibits delivery of water to be utilized for the cultivating, producing, or processing of a controlled substance as defined by the Federal Government.

Hazardous cross connections are not allowed, and approved backflow devices are to be installed at Customer's expense. Details are in the Backflow Prevention and Cross Connection Control Program.

The Board of Directors shall have the power to exercise its discretion to place restrictions on how water is utilized and distributed within the system.

Date: 6/30/25

SSWA retains the right to recover all expenses, including attorney fees, from delinquent customers, and customers who tamper or damage equipment owned by SSWA.

Adopted by Board of Director Resolution on June 30, 2025.

Scott Larsen, President

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